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Instructions for ESHelper Installation and OpenSSH Setup
(For Windows 10 and Windows 11)

1. Check if **OpenSSH Client** is installed on Local Computer or not.

   To check:

   Settings > Search "**Add an optional feature**" > (it will be in the list of '**Installed features**'),

   if NOT, Click on '**Add a feature**' > Search "**OpenSSH Client**" > Select it and Click on 'Install'

   [**OpenSSH Client** is usually installed]

2. Check **OpenSSH Server** is installed on Server Computer or not.

   To check:

   Settings > Search "**Add an optional feature**" > (it will be in the list of '**Installed features**'),

   if NOT, Click on '**Add a feature**' > Search "**OpenSSH Server**" > Select it and Click on 'Install'

   [**OpenSSH Server** is NOT usually installed]

3. Check in Server Computer Services,

       a. Services > OpenSSH Authentication Agent > Status: Running, Start Type: Automatic

       b. Services > OpenSSH SSH Server > Status: Running, Start Type: Automatic

   If not, Right Click on it > Click 'Properties' > set Status type **Automatic** and Click Start > Apply > Ok.

4. Download ESHelper installer from https://eshelper.net , unzip installer, double click setup.exe and follow automatic instructions to complete installation.

5. Double Click on EsHelper_Desktop on the desktop to open the application

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6. Click on "Check Network Connection" button and enter following information - Server User name (e.g. Admin/Administrator etc.), Server Password, Server Device name (Server computer name e.g. Server etc.), Data Folder Name (EagleSoft Shared data folder name -e.g. data). These information needs to be entered only once and ESHelper will remember it and use it, until any information is changed.

7. Click on "Login to Server" button and enter following information -
Device name/IP Address (Server computer name e.g. Server etc.), Server User name (e.g. Admin/Administrator etc.), Server Password. These information needs to be entered only once and ESHelper will remember it for future use, until any of the information is changed.

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https://www.bnxnetworks.com/it_trouble_ticket